



Thursday, May 21, 2009

Mr. Stephen O'Donoghue,
Director,
Vaughan & Monaghan Insurance & Financial Services
PO Box 205,
HORNSBY NSW 2077

Dear Stephen,

I just wanted to write and say how very much I appreciated the excellent service I have received from your company and especially from you personally.

As you are aware, like many companies, our business has been affected by the 'Recession' and as part of my plan to 'recession proof' my tiny company I turned to you for help.

I have found your support to be AMAZING.

Your strategy for us is very sound and I know that you have made suggestions that will obviously reduce your commissions.

However, let me assure you that this sort of service will be paid back a million times (maybe a slight exaggeration) but with absolute loyalty from me, from my accountant - and recommendations about you, and your firm, to our colleagues.

SO, A BIG THANKYOU – and Stephen we're working SOOOOOOO hard on new business and believe we have one big company (850 retail stores) in the bag. (Well we have a one month trial with them!)

Wishing you and your staff continued and BIGGER success and to you and your family – happiness, good health and success – always,

Sincerely,

Lee Manfred
Managing Director.

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